

"Cedar Rapids is a vibrant urban hometown – a beacon for people and businesses that are invested in building a greater community now and for the next generation."

## **REQUEST FOR PROPOSAL**

May 6, 2016

# For **ELECTRONIC DICTATION TRANSCRIPTION SYSTEM RFP #PUR0116-140**

Prepared by
City of Cedar Rapids
Purchasing Services Division

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#### SECTION 1.0 – NOTICE OF REQUEST FOR PROPOSAL (RFP)

1.1 Notice of Request for Proposal

Notice is hereby given that sealed proposals will be received before 3:00 p.m. CDT on Thursday, May 26, 2016, at the Office of the City Clerk, in City Hall, 101 First Street SE, Cedar Rapids, Iowa 52401 for the purchase of one (1) electronic dictation transcription system as requested by the City of Cedar Rapids Police Department.

1.2 RFP Timeline

Name of the Proposal Electronic Dictation Transcription System – RFP #PUR0116-140

**Date of Issuance** Friday, May 6, 2016

Pre-Proposal Conference Call Tuesday, May 17, 2016 at 2:00 p.m. CDT

Email Rebecca Johnson (see below) for phone number and access code

if you plan to participate in the conference call

**Deadline for Questions**Thursday, May 19, 2016 at 3:00 p.m. CDT

**Deadline for Proposal Submittal**Thursday, May 26, 2016 before 3:00 p.m. CDT

Proposals time stamped 3:00 p.m. or after are late

**Recommendation for Award** June 28, 2016

Submit in a sealed envelope.

Address exactly as stated.

City Clerk Office Hours 8 am to 5 pm, Mon-Fri

Sealed Proposal: Electronic Dictation Transcription System

Office of the City Clerk-City Hall

101 First Street SE Cedar Rapids IA 52401

Method of Submittal US Mail, Overnight Delivery or In Person

Electronic and fax proposals **are not** acceptable

**Contact Person, Title** Rebecca Johnson, CPPB, Purchasing Agent

E-mail Address r.johnson2@cedar-rapids.org

**Phone/ Fax Numbers** Phone: 319-286-5062 Fax: 888-815-3659

- 1.3 The City is not responsible for delays occasioned by the U.S. Postal Service, the internal mail delivery system of the City, or any other means of delivery employed by the Proposer. Similarly, the City is not responsible for, and will not open, any proposal responses that are received on or after the time stated above. Late submittals will be retained in the RFP file, unopened. No responsibility will be attached to any person for premature opening of a proposal not properly identified.
- 1.4 Proposals will be publicly opened on Thursday, May 26, 2016 at 3:00 p.m. CDT (our clock) in City Hall, 101 First Street SE, Cedar Rapids 52401. *Only the names of companies who submitted proposals will be revealed.* The main purpose of this opening is to reveal the name(s) of the Proposer(s), not to serve as a forum for determining the awarded proposal(s).
- Proposals will be evaluated promptly after opening. After an award is made, a proposal summary will be sent to all companies who submitted a proposal. Proposal results <u>will not</u> be given over the telephone or prior to award. Proposals may be withdrawn any time prior to the scheduled closing time for receipt of proposals; no proposal may be modified or withdrawn for a period of sixty (60) calendar days thereafter.

------ End of Section 1.0 ------

#### **SECTION 2.0 – INSTRUCTIONS TO PROPOSERS**

2.1 Federal Funding Provisions – This Project is not federally funded.

#### 2.2 NOTICE: INSURANCE IS REQUIRED FOR THIS PROJECT

## SERVICES SHALL NOT BEGIN UNTIL THE CERTIFICATE OF INSURANCE AND ALL ENDORSEMENTS ARE RECEIVED AND APPROVED BY THE CITY.

At all times during the term of the Services and the Contract, and any extensions thereof, the Contractor shall purchase, at its own expense, and maintain with insurance companies in good standing and acceptable to the City. Such insurance will protect the Contractor from liability and claims for injuries and damages which may arise out of or result from the Contractor's operations under the Contract and for which the Contractor may be liable, whether such operations are by the Contractor or by a Subcontractor or by anyone directly or indirectly employed by any of them, or by anyone for whose acts any of them may be liable.

For the protection of the Contractor and the City, but without restricting or waiving any obligations of the Contractor herein contained, the Contractor shall insure the risks associated with the Services and the Contract with minimum coverages and limits as set forth in Attachment B, INSURANCE REQUIREMENTS.

- 2.3 Whenever used in this RFP the following terms shall have the meaning given as follows: City shall mean the City of Cedar Rapids, Iowa. Contractor shall mean the firm providing the electronic dictation system to the Police Department. Subcontractor shall mean any person, firm, or corporation who contracts with the Contractor to perform a service for which the basis of payment or Scope of Work is identified as a part of this RFP. Project Manager shall mean Jeff Hembera, Police Captain, who is the designated coordinator and administrator for the Services under this project.
- 2.4 A company representative who is authorized to bind the Company will sign on behalf of the company to indicate to the City that you have read, understand and will comply with the instructions and all terms and conditions stated in this Request for Proposal and all attachments.
- 2.5 Pre-Proposal Conference Call

In addition to the information contained in the Request for Proposal, you are strongly encouraged to participate in a pre-proposal conference call to be held on Tuesday, May 17, 2016 at 2:00 p.m. CDT. The City is inviting all Proposers to participate in the conference call to ask specific questions and request clarifications on the Scope of Work of this proposal document. All interested Proposers are strongly encouraged to attend in order to familiarize themselves with the systems and all conditions that may affect the time or cost of performance.

2.6 This Request for Proposal does not commit the City to make an award, nor will the City pay any costs incurred in the preparation and submission of proposals, or costs incurred in making necessary studies for the preparation of proposals.

#### 2.7 Addenda

Any matter of this proposal package that requires explanation or interpretation must be inquired into by the Proposer in writing by Thursday, May 19, 2016 at 3:00 p.m. CDT. FAX or E-MAIL all questions to Rebecca Johnson at (888) 815-3659 or <a href="r.johnson2@cedar-rapids.org">r.johnson2@cedar-rapids.org</a>. Any and all questions will be responded to in the form of written addenda to all Proposers. All addenda that you receive shall become a part of the Contract Documents and shall be acknowledged and dated on the bottom of the Signature Page Form (Attachment C). All Addenda will be posted on the City's website. It is the Proposer's responsibility to check for addenda.

http://www.cedar-rapids.org/government/departments/purchasing/Pages/currentbidopportunities.aspx

#### 2.8 Exceptions to Documents

The Proposer shall clearly state in the submitted proposal any exceptions to, or deviations from, the minimum proposal requirements, and any exceptions to the terms and conditions of this RFP. Such exceptions or deviations will be considered in evaluating the proposals. Proposers are cautioned that exceptions taken to this RFP may cause their proposal to be rejected.

#### 2.9 Silence of Specifications

Commercially accepted practices shall apply to any detail not covered in the specification and to any omission of the specification. Any omission or question of interpretation of the specification that affects the performance or integrity of the service being offered shall be addressed in writing and submitted with the Proposal.

- 2.10 Incomplete Information
  - Failure to complete or provide any of the information requested in this Request for Proposal, including references, and/or additional information as indicated, may result in disqualification by reason of "non-responsiveness".
- 2.11 No responsibility will be attached to any person for premature opening of a proposal not properly identified.
- 2.12 In the event of conflict, the Special Terms and Conditions shall take precedence over the Standard Terms and Conditions, included herein.

Be advised that any conversations (in reference to this RFP) between proposers and any City employee, City official or City Project Manager, outside of the Purchasing Services Division, during the entire competitive proposal process is strictly prohibited. Such actions will result in removal of the Contractor from the vendors list and rejection of the Contractor's proposal. **The ONLY official position of the City is that position which is stated in writing and issued by the Purchasing Services Division.** No other means of communication, whether written or oral, shall be construed as a formal or official response statement.

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#### **SECTION 3.0 – SPECIAL TERMS AND CONDITIONS**

#### 3.1 Term of Contract

- 3.1.1 The initial term of the Contract shall commence on the date the City executes the Contract and shall end on November 30, 2016.
- 3.1.2 The Contract may be extended by written mutual agreement by the City and the Contractor.
- 3.1.3 A Contract, prepared by the City and signed by the City Manager, shall become the document that authorizes the Services to begin, assuming the insurance requirements have been met. Each section contained herein, the attachments, and any addenda and the response from the successful Proposer shall also be incorporated by reference into the resulting agreement.
- 3.1.4 The City reserves the right to make changes to the Services to be provided which are within the Project. No assignment, alteration, change, or modification of the terms of the Contract shall be valid unless made in writing and agreed to by both the City and the Contractor. The Contractor shall not commence any additional services or change the Scope of Work until authorized in writing by the City. Contractor shall make no claim for additional compensation in the absence of a prior written approval and amendment of the Contract executed by both the Contractor and the City. The Contract may only be amended, supplemented or modified by a written document executed by the Contractor and the City Manager.
- 3.1.5 In accordance with the provisions and conditions of the Contract, Contractor shall freely enter into the Contract for the purpose of providing Services to the City and to be compensated for the Services.
- 3.1.6 No price escalation will be allowed during the initial term of the contract. If it is mutually decided to renew beyond the initial period and the Contractor requests a price increase, the Contractor shall provide sufficient written certification and documentation to substantiate the request. Documentation shall include, but not be limited to; actual materials invoices, copies of commercial price lists, provision of appropriate indices, which reflect said increases. The City reserves the right to accept or reject price increases, to negotiate more favorable terms or to terminate without cost, the future performance of the contract.

#### 3.2 Contract Forms

- 3.2.1 If a Proposer intends to request that the City of Cedar Rapids enter into any agreement form in connection with the award of this project, the form must be submitted with the Proposal for review by the City's legal counsel during the evaluation of Proposals. If such agreement requires that payments be remitted to other than the Proposer, the Proposer shall indicate the name and address of the firm to whom Proposer would request payments to be made, and the firm's relationship to the Proposer.
- 3.2.2 Proposers are advised that in the event any such agreement contradicts the City of Cedar Rapids requirements, the proposal may be rejected due to the contradiction unless Proposer indicated deletion of such clauses. If agreement form indicated a firm other than the Proposer is Contractor, or payee, the proposed Contractor or payee must also indicate concurrence with the deletion of such clauses.
- 3.2.3 If no agreement form is included with the proposal, no such form will be approved by the City during the evaluation or award processes, or following award of contract. If the proposal does not indicate the proposed Contractor, vendor or payee to be a person or company other than the Proposer, (1) only the Proposer will be considered as Contractor and (2) payments will be made only to the Proposer to whom the contract is awarded.
- 3.2.4 The City of City Rapids will in no case agree to terms not submitted for review with the proposal submittal.

#### 3.3 Payment Terms and Invoice Submittal

- 3.3.1 Payment terms for Services authorized under the contract shall be net forty-five (45) days upon receipt of an acceptable original invoice <u>and</u> after Services are provided, inspected and accepted and all required documentation and reports are received in a format acceptable to the City.
- 3.3.2 Invoices shall include the following information:
  - Contractor name and address

- Date of Delivery
- City PO number
- Description of Equipment
- The total amount being invoiced
- The Project Number / Contract Number (#PUR0116-140)
- 3.3.3 Surcharges (i.e. fuel surcharges, restocking) shall NOT be allowed to be added to invoices as an additional line item.
- 3.3.4 All invoices and supporting documentation shall be submitted at the intervals as agreed upon:
  - a) In a pdf format via e-mail to: <a href="mailto:accountspayable@cedar-rapids.org">accountspayable@cedar-rapids.org</a>
    or
  - b) Via US mail to: City of Cedar Rapids, Finance Department Accounts Payable, 101 First Street SE, PO Box 2148, Cedar Rapids, IA 52406-2148.
- 3.3.5 The City may withhold payment for reasons including, but not limited to the following:
  - a) Equipment is defective, inaccurate, flawed, unsuitable, nonconforming or incomplete due to negligence of the Contractor;
  - b) Damage for which Contractor is liable under the Contract;
  - c) Valid liens or claims of lien;
  - d) Valid claims of Subcontractors or other persons;
  - e) Delay in the progress or completion of the Equipment;
  - f) Inability of Contractor to deliver the Equipment;
  - g) Failure of Contractor to properly complete or document any pay request or invoice;
  - h) Any other failure of Contractor to perform any of its obligations under the Contract; or
  - i) The cost to City, including attorneys' fees and administrative costs, of correcting any of the aforesaid matters or exercising any one or more of City's remedies set forth in the Contract.
- 3.3.6 Actual travel time to and from the work location is <u>not</u> reimbursable under the Contract.
- 3.5 Treatment of Documents and Records
  - 3.5.1 Ownership

All Documents and other materials prepared by the Contractor in connection with this project are the City's sole property in which the Contractor has no proprietary or other rights or interests. All reports, documents, information, and any materials or equipment furnished to the Contractor by the City shall remain the sole property of the City. Nothing written in this paragraph, however, will be interpreted to forbid the Contractor from retaining a single copy of information for its files.

#### 3.5.2 Confidentiality

Any individual subcontracted or employed by the Contractor with authorized access to personnel information documents, if any, is given access to use any personnel information in the documents solely for the purpose of performing the Services of the Contract and must not divulge this information to anyone without a need to know. Confidentiality of personnel information contained in the documents shall survive the completion or termination of the Contract subject to applicable state statutes.

#### 3.5.3 Disposal

If at any time during the performance of the Contract or following completion or termination of the Contract, Contractor and/or its Subcontractors chooses to dispose of Documents, disposal of Documents shall:

- a) comply with any retention requirements of the agreement, and
- b) be in a manner such that documents or information in the Documents is unable to be read, interpreted, reproduced, copied or duplicated in any fashion.

#### 3.5.4 Access/Retention

During the term of the Contract or following completion or termination of the Contract the Contractor and its Subcontractors, if any, shall maintain all accounting records and other documentation generated in performing the Services under the Contract.

The City or any duly authorized representative of the City shall have access to all such information for the purpose of inspection, audit and copying during normal business hours. All such information shall be retained for five (5) years from the date of final payment and after all other pending matters under the Contract are closed.

This access shall be made available to the City or duly authorized agent and shall be considered incidental to the Scope of Work contained herein. As such, there shall be no additional compensation allowed the Contractor for maintaining this information and allowing the herein described access.

3.6 If Project is funded in any way utilizing Federal Funds the Contractor acknowledges that it may be required to submit to an audit of funds paid through the Contract and as may be conducted in accordance with provisions of the Office of Management and Budget Circular A-133 (Audit of States, Local Government and Non-Profit Organizations).

#### 3.7 Estimated Quantities

The City does not guarantee that the quantities estimated will be accurate for the upcoming contract period. The City reserves the right to order decreased or increased amounts from those specified. However, the estimates are as accurate as we are able to determine. Actual quantities, whether lesser or greater than estimated, will not affect the prices as proposed and accepted for the term of the contract(s).

------ End of Section 3.0 -----

#### **SECTION 4.0 – SCOPE OF WORK**

4.1 Background - The City of Cedar Rapids is seeking Proposals from qualified Contractors to provide one (1) electronic dictation transcription system, fully installed and operational, as requested by the Police Department.

The Cedar Rapids Police Department (CRPD) is currently using Nuance transcription software that works as follows:

- 4.1.1 Officer calls into the system via phone and dictates his arrest or supplement as a recording
- 4.1.2 While dictating, the officer has the ability to stop, rewind, and make changes at any point
- 4.1.3 Once the dictation is complete, the officer marks it as either an arrest or supplement
- 4.1.4 A records technician then listens to the dictation and manually types it into iLeads, the CRP records management system (RMS)
- 4.1.5 Arrest supplements are given priority as they must be sent to the County Attorney's office by 7:00 a.m. CDT each morning
- 4.1.6 Due to a lag time between the dictation of the supplement and when it is actually typed up, the arrest supplement cannot always be reviewed and approved by the dictating officer prior to submittal to the County Attorney's office
- 4.1.7 The report is reviewed and approved by the desk commander and submitted with or without final approval by the officer who submitted the dictation
- 4.1.8 The officer is often left out of the approval chain, leaving a gap in the quality control and accuracy of arrest supplements
- 4.2 Scope of Work
  - 4.2.1 The electronic Voice to Text transcription system for the CRPD shall have the following functionality:
    - a) Allow officers to call in to dictate a supplement via cell phone or land line
    - b) Allow officers to make changes or corrections as they dictate and return to them a computerized transcript of their dictation in no more time than it takes to dictate the supplement verbally
    - c) Allow arrest dictations to be prioritized so that there is no delay in getting them transcribed while non-arrest dictations may need to wait
    - d) Transcripts must be sent and disseminated in a format that is consistent with Criminal Justice Information Systems (CJIS) requirements and allows the officer to make corrections and submit it into the iLeads RMS
    - e) Transcripts shall be accessible to officers from either their MDC or a computer on the CRPD system
    - f) Capability to return or send the computerized version to a records technician when needed
  - 4.2.2 The following additional functionality is preferred:

Desktop system that allows the officer to dictate into a microphone/headset and see the computerized transcription take place in real time

- 4.3 Technical Specifications
  - 4.3.1 Conformance with the following criteria shall be clearly documented in your proposal:
    - a) The system proposed is Criminal Justice Information Systems (CJIS) compliant
    - b) The system shall maintain CJIS compliance at all times
    - c) The system proposed will neither transmit nor store CJIS data through or in an email system
    - d) The system shall support a virtual server
    - e) A process and dataflow diagram shall be created to demonstrate how CJIS compliance is ensured
  - 4.3.2 Compliance status with each of the following shall be indicated in your proposal on the Technical Compliance Checklist provided in Attachment C. Preferences are indicated but not required in order for

your proposal to be considered. The highest priority is CJIS compliance as described in 4.3.1 above. Any system that is not fully CJIS compliant and will remain CJIS compliant at all times will not be considered.

- a) Web Interface / Client (preferred)
- b) Compatible with Internet Explorer 11 (preferred)
- c) Windows Server 2012 R2 (preferred)
- d) SQL server 2012 compatible
- e) SQL server 2016 compatible (preferred)
- f) VMware 5.5 compatible (preferred)
- g) Microsoft Hyper-V 2016 compatible
- h) Windows 7 compatible
- Windows 10 compatible (preferred)
- j) Office 2010 compatible
- k) Office 2016 compatible (preferred)
- Are there hardware requirements for licensing (e.g. USB dongle)? (not preferred)
- m) Are there requirements for assignment of virtual server(s) to physical host(s)? (not preferred)
- 4.4 The City shall be responsible to provide all computer hardware and hosting services; however, will consider off-site hosting if proposed.

#### 4.5 Training

Contractor shall provide both user and system administration training. Training is preferred for all officers, or at the very least, for a limited number of officers in a "train the trainer" type of program with support available as the remaining officers learn the system. Training shall be included in the firm fixed price for the electronic dictation transcription system.

4.6 Use Case for Evaluation Purposes

The following use case is an example of work flow using the dictation system. Upon request during the evaluation process, the City will expect a demonstration to include this use case as criteria for evaluation.

#### Use Case – non-arrest

After completing an investigation, the officer uses a phone (typically a cell phone but possibly a land line) to call in to a designated number to dictate his supplement. At this point, the officer is prompted to press 1 if he is dictating an arrest supplement or 2 if he is dictating a non-arrest supplement. He then dictates by stating the following into the phone:

"Offense: Theft of Vehicle

Victim: Sandra Kahn, DOB 3-6-65

Date: 3/26/16

Status: Further investigation

At about 1040 hours on 5 April 2016, I Officer Mickelsen unit 335, met with Ms. Vanessa Kahn at 61 Southside Drive SE regarding a vehicle theft. Ms. Kahn said she parked her car by a parking meter outside of Town and Country Shopping Center at about 0945 hours and went into a nearby shop to return a faulty torch she had purchased the previous day. She said that when she returned to the parking lot at about 1000 hours, she discovered her car was missing.

Ms. Kahn described her car as metallic silver, 2008 Audi Cabriolet A4 1.8 T S-line, with a black fabric roof. The vehicle has Iowa registration plate YUJ465. She estimates the value of the car at \$18,500 and said there were no distinguishing marks or items.

Ms. Kahn told me that she locked the car, but she does not have the keys. She now believes she may have left the keys in the trunk lock after removing the faulty torch from the trunk. Ms. Kahn said she had not given permission for anyone to take her car, and she is up to date with her loan payments.

I conducted a survey of the crime scene but found no items of evidence. I saw no broken glass in the area, and there were no items to retrieve or photograph.

I obtained a sworn statement from Ms. Kahn and provided her with the case number. I entered the vehicle into the station database as a stolen vehicle. I also searched the area but was unable to locate the vehicle.

Time of report is 1115 hours, nothing further to report."

Upon completion, the officer would need to have an electronic version of the report sent to him/her in a format that would allow for corrections and changes. Once corrected, the officer would need to be able to send it electronically to our records unit to allow it to be placed into iLeads and sent to the shift commander for his approval.

 End of Section 4.0	

#### **SECTION 5.0 – PROPOSAL EVALUATION AND AWARD**

#### 5.1 Award

Any award(s) made by the City of Cedar Rapids is subject to prior approval by the City of Cedar Rapids City Council.

- 5.1.1 Award shall be made to the <u>responsible</u> Proposer submitting the most <u>responsive</u> proposal which offers the greatest value to the City with regard to the criteria detailed and the specifications set forth herein. The City reserves the right to accept or reject any or all proposals; to resolicit the project; to use both primary and secondary contractors; to award proposals by groups; and to waive technicalities and formalities where it is deemed advisable in protection of the best interests of the City.
- 5.1.2 If the evaluation team determines that the project should be awarded, the process shall be as follows:
  - a) The evaluation team shall determine which Proposer has submitted the most responsive and responsible proposal.
  - b) For projects equal to or greater than \$50,000, the City Council shall consider a resolution awarding the Contract and authorizing the City Manager to sign the Contract on behalf of the City. **Note,** as provided for by Section 4.03 of the Cedar Rapids Municipal Code, no Contract shall be deemed to be created and exist, unless and until the City Council adopts a resolution awarding the project and authorizing the City Manager to sign the Contract.
  - c) Contractor signs the Contract.
  - d) The City Manager and the City Clerk execute the Contract.
  - e) The City issues a purchase order to the Contractor. The purchase order shall constitute authorization for the Contractor to commence the Services.
- 5.1.3 If the evaluation team determines that all the proposals received shall be rejected, the Proposers will be notified by the Purchasing Services Division accordingly. At that point, the City may, or may not, resolicit the project.

#### 5.2 Proposal Evaluation Criteria

Financial terms will not be the sole determining factor in the award. In general, the proposals will be evaluated based on, but not limited to, the general evaluation criteria stated below and the completeness, clarity and content of the proposal.

- 5.2.1 Experience and Equipment
  - a) Relevant experience of key personnel, including assigned Project Manager
  - b) Equipment meets performance expectations
  - c) Relevance of references, including performance on other city projects
  - d) Knowledge, experience and demonstrated success with providing similar equipment
  - e) Technical support proposed
  - f) Training proposed
  - g) Financial responsibility/stability
- 5.2.2 Financial Proposal
- 5.2.3 Company Responsiveness to RFP
  - a) Total scope of equipment and services proposed
  - b) Demonstrated understanding of the project
  - c) Proposed timeline and approach to project
  - d) Reponses to overall proposal and compliance with submission guidelines
  - e) Proposal presentation (completeness, organization, appearance, etc.)

- 5.2.4 Demonstration including the Use Case provided in Section 4.6 (page 10), if requested by evaluation committee during the evaluation process
- 5.3 The Company must not have any unresolved performance issues with the City of Cedar Rapids. The Company's performance as a prime Contractor or Subcontractor in previous City contracts shall be taken into account when evaluating the Company's submittal for this Request for Proposal.
- 5.4 The City may check the references provided and survey other local agencies during the proposal evaluation period to ensure the Company does not have any unresolved or unsatisfactory performance issues. The City reserves the right to reject the Company's submittal based on its assessment of the Company's prior performance.
- 5.5 Proposal Evaluation Procedures

Proposals will be evaluated by a proposal evaluation team (hereinafter referred to as Team) using the following procedure.

- 5.5.1 Team members will read each proposal and will evaluate based on their experience and judgment of how well the proposal addresses the City's requirements. Each prospective company is assured that any proposal submitted will be evaluated using the best available information and without any forgone conclusions.
- 5.5.2 The team members will convene to discuss the proposals. At this point, some firms may be eliminated from further consideration based on their overall response to the RFP.
- 5.5.3 Consideration will also be given to written clarification provided during the evaluation process and input from staff or other persons judged to have useful expertise that should be considered in a responsible, fair assessment of the relative merits of a proposal. References, as deemed appropriate, may be checked at any time during the process.
- 5.5.4 The team may arrange interviews, demonstrations and/or presentations with representatives of the top firms.
- 5.5.5 The team meets again for further discussion and then scores the top proposals based on the criteria stated in section 5.2.
- 5.5.6 At the discretion of the evaluation team, the top proposer(s) may be invited to submit a "best and final offer" to negotiate cost or deliverables.
- 5.5.7 The City would then enter into contract negotiations with the top Proposer.
- A Proposer's submission of a proposal constitutes its acceptance of this evaluation technique and its recognition and acceptance that subjective judgments will be used by the evaluators in the evaluation.
- 5.7 Buy Local Program

The Cedar Rapids City Council has passed a resolution adopting a Buy Local Program for the procurement of goods and/or Services by competitive bid or proposal. Preference shall be applied to acceptable proposals from businesses located within Linn County who have submitted a notarized Local Business Certificate. See Attachment C for details. If your company is already registered, or if this does not apply to your business, do not complete the form.

------ End of Section 5.0 ------

#### **SECTION 6.0 – SUBMITTAL INSTRUCTIONS**

6.1 Financial Proposal

This portion of the proposal shall include ONLY the proposed cost. Pricing is requested as an all-inclusive firm fixed price for one (1) electronic dictation transcription system, installed and fully operational.

- 6.2 Non-Financial Proposal
  - 6.2.1 In order to facilitate the analysis of responses to this RFP, Contractors are required to prepare their proposals in accordance with the instructions outlined in this section. Contractors whose proposals deviate from these instructions may be considered non-responsive and may be disqualified at the discretion of the City of Cedar Rapids.
  - 6.2.2 Proposals shall be prepared as simply as possible and provide a straightforward, concise description of the Contractor's capabilities to satisfy the requirements of the RFP. Expensive bindings, color displays, promotional materials, etc., are not necessary or desired. Emphasis shall be concentrated on accuracy, completeness, and clarity of content.
    - a) Each of the four (4) sections listed below shall be tabbed and labeled.
    - b) Each page shall be numbered on the bottom right hand corner.
    - c) Submit one (1) original proposal and three (3) copies.
    - d) The proposal shall be organized as follows:

Proposal Tab Section	Title
1.0	Cover letter and Executive Summary
2.0	Company background and Experience
3.0	Response to Scope of Work
4.0	Submittal forms & Descriptive Literature

- 6.2.3 Tab 1.0 The Contractor shall provide a Cover Letter on corporate letterhead, signed by an authorized representative of the company and an Executive Summary which will be limited to a brief narrative highlighting the Contractor's proposal. The Executive Summary should not include cost quotations.
- 6.2.4 Tab 2.0 Contractors shall provide information about their company and the individuals assigned to provide the Services so the City of Cedar Rapids can evaluate the Contractor's stability and ability to support the commitments set forth in the RFP. The City of Cedar Rapids, at its option, may require a Contractor to provide additional documentation and/or clarify requested information.
  - a) Brief description of the company including company size and organization, past history, present status, future plans, etc.
  - b) Provide the name of the principal or project manager in your firm, including his/her office location, who will have direct and continued responsibility for the services provided to the City. This person will serve as the firm's first point-of-contact on all matters dealing with services and the handling of day-to-day activities through the duration of the project.
  - Identify other individuals who will be assigned to this project by name, job classification and office location.
  - d) Describe the professional experience of each individual proposed to be assigned to this project, including the project manager, and provide a detailed listing of the projects they have worked on for other clients.
- 6.2.5 Tab 3.0 Contractors shall provide their response to the Scope of Work, including an outline for project management and task implementation. The work plan must detail the firm's equipment to be provided and a schedule that the firm proposes for completing the project. Please note that timely completion of this project is critical.
- 6.2.6 Tab 4.0 Submittal Forms (Attachment C, includes General Company Information Form, Certification Regarding Ability to Obtain Required Insurance, Proposal Pricing Submittal Form, Signature Page Form

6.2.7	All offers and other work products submitted in response to this RFP shall become the property of the City of Cedar Rapids.
	End of Section 6.0

Submittal Form.

and Buy Local Packet, if applicable) and descriptive literature as described on the Proposal Pricing

#### ATTACHMENT A – STANDARD TERMS AND CONDITIONS

**ACCELERATED PAY DISCOUNTS** - Accelerated discounts should be so stated on the Signature Page. If quick pay discounts are offered, the City reserves the right to include that discount as part of the award criteria. Prices proposed must, however, be based upon payment in net forty-five (45) days after receipt, inspection and acceptance. In all cases, quick pay discounts will be calculated from the date of the invoice or the date of acceptance, whichever is later.

**ADA COMPLIANCE** – Proposals for design, construction, programs, policies and concessions of any type shall comply with the 2010 Standards for Accessible Design, the ADA title II regulation, Section 504 of the 1973 Rehabilitation Act, and similar statutes and regulations prohibiting discrimination on the basis of disability.

**ASSIGNMENT** - The City and the Contractor each is hereby bound and the partners, successors, executors, administrators and legal representatives of the City and the Contractor are hereby bound to the other Party to the Contract and to the partners, successors, executors, administrators and legal representatives (and said assigns) of such other Party, in respect of all covenants, agreements and obligations of the Contract. Any assignment or attempt at assignment made without prior written consent of the City shall be void.

**PROPOSAL CURRENCY/LANGUAGE** - All proposal prices shall be shown in US Dollars (\$). All prices must remain firm for the duration of the contract regardless of the exchange rate. All Proposal responses must be submitted in English.

**PROPOSAL FORM** - Each Proposer must submit an original proposal and additional copies as required on the forms attached. The Proposer shall correctly sign the proposal, and the proposal may be rejected if it shows any omissions, alterations of the form, additions not called for in the proposal, or any irregularities of any kind. In case of a discrepancy between the unit price and the extended price, the unit price shall prevail.

PROPOSAL INFORMATION IS PUBLIC - All documents submitted with any proposal shall become public documents and subject to Iowa Code Chapter 22, which is otherwise known as the "Iowa Open Records Law". By submitting any document to the City of Cedar Rapids in connection with a proposal, the submitting party recognizes this and waives any claim against the City of Cedar Rapids and any of its officers and employees relating to the release of any document or information submitted. Each submitting party shall hold the City of Cedar Rapids and its officers and employees harmless from any claims arising from the release of any document or information made available to the City of Cedar Rapids arising from any opportunity. Proposal information requested by the public or other proposers will be provided in an alternative format if the requestor is a person with a disability and requires an alternative form for comprehension.

**PROPOSAL REJECTION OR PARTIAL ACCEPTANCE** - The City reserves the right to accept or reject any or all proposals or parts thereof. The City further reserves the right to waive technicalities and formalities in proposals, as well as to accept in whole or in part such proposals where it is deemed advisable in protection of the best interests of the City.

**CONFLICT OF INTEREST** - Contractor represents, warrants, and covenants that no relationship exists or will exist during the Contract period between the Contractor and the City that is a conflict of interest. No employee, officer or agent of the Contractor shall participate in the selection or in the award if a conflict of interest, real or apparent, exists. The provisions of lowa Code ch. 68B shall apply to the Contract. If a conflict of interest is proven to the City, the City may terminate the Contract, and Contractor shall be liable for any excess costs to the City as a result of the conflict of interest. The Contractor shall establish safeguards to prevent employees, contractors, or members of governing bodies from using their positions for purposes that are, or give the appearance of being, motivated by the desire for private gain for themselves or others with whom they have family, business, or other ties. The Contractor shall report any potential, real, or apparent conflict of interest to the City.

**DISPUTES** - Should any disputes arise with respect to the Contract; the Parties agree to act immediately to resolve such disputes. Time is of the essence in the resolution of disputes. The Contractor agrees that, the existence of a dispute notwithstanding, it will continue without delay to carry out all of its responsibilities under the Contract that are not affected by the dispute and the City shall continue to make payment for all Services properly performed. Should the Contractor fail to continue to perform its responsibilities regarding all non-disputed Services, without delay, any additional costs incurred by the City or the Contractor as a result of such failure to proceed shall be borne by the Contractor. The unintentional delayed payment by the City to the Contractor of one or more invoices not in dispute in accordance with the terms of the Contract will not be cause for Contractor to stop or delay Services.

**FOB POINT AND FREIGHT/DELIVERY CHARGES** – The FOB point, in terms of loss or damage, as well as where title to the goods is passed, shall be FOB-Destination. Freight/delivery charges are to be included in the quoted price of the goods, rather than as a separate line item.

**FORCE MAJEURE** - Force majeure shall be any of the following events: acts of God or the public enemy; compliance with any order, rule, regulation, decree, or request of any governmental authority or agency or person purporting to act therefore; acts of war, public disorder, rebellion, terrorism, or sabotage; floods, hurricanes, or other storms; strikes or labor disputes; or any other cause, whether or not of the class or kind specifically named or referred to herein, not within the reasonable control of the Party affected. A delay in or failure of performance of either Party shall not constitute a default hereunder nor be the basis for, or give rise to, any claim for damages, if and to the extent such delay or failure is caused by force majeure. The Party who is prevented from performing by force majeure shall be obligated, within a period not to exceed fourteen (14) days after the occurrence or detection of any such event, to give notice to the other Party setting forth in reasonable detail the nature thereof and the anticipated extent of the delay, and shall remedy such cause as soon as reasonably possible, as mutually agreed between the Parties.

**INDEMNIFICATION** - The Contractor shall, and hereby agrees to, protect, defend, indemnify and hold harmless the City of Cedar Rapids, its officers and employees from any and all claims, settlements, judgments, and damages of every kind and nature made, to include all costs associated with the investigation and defense of any claim, rendered or incurred by or on behalf of the City, its officers, and employees, that may arise, occur, or grow out of any errors, omissions, or acts, done by the Contractor, its employees, or any independent Contractors working under the direction of either the Contractor in the performance of the Contract.

LAWS AND REGULATIONS - The Contract shall be governed, interpreted and enforced in accordance with all applicable federal, State of lowa, and local laws, ordinances, licenses and regulations of a governmental body having jurisdiction and shall apply to the Contract throughout, as the case may be. The Contractor certifies that in performing the Contract they will comply with all applicable provisions of the federal, state, and local laws, regulations, rules, and orders.

**NO GIFT STANDARD** - The City of Cedar Rapids is committed to upholding the highest ethical standards in all of its business practices. This standard recognizes the need to avoid even the perception of improper gifts or favors to employees. Therefore, all suppliers have been asked to abide by the City's "No Gift" standard. The "No Gift" standard also applies to all offers of discounts or free items at any place of business targeted toward a City employee and not available to the general public, regardless of the value.

**NON-COLLUSION STATEMENT** – Neither the Contractor, nor anyone in the employment of the Contractor, has employed any person to solicit or procure the Contract nor will the Contractor make any payment or agreement for payment of any compensation in connection with the Contract. There is no contract, agreement or arrangement, either oral or written, expressed or implied, contemplating any division of compensation for Services rendered under the Contract or participation therein, directly or indirectly, by any other person, firm or corporation, except as documented in the Contract. Neither the Contractor, nor anyone in the employment of the Contractor, has either directly or indirectly entered into any agreement, participated in any collusion or otherwise taken any action in restraint of free competitive procurement in connection with the Contract.

NON-DISCRIMINATION AND EQUAL OPPORTUNITY - All Contractors that engage in contracts with the City of Cedar Rapids, lowa agree as follows: The Contractor will not discriminate against any employee or applicant for employment because of race, sex, color, creed, ancestry, national origin, marital status, families with children, religion, age, disability, sexual orientation, gender identity, genetic information, status with regard to public assistance, status as a veteran or any classification protected by federal, state, or local law, (Protected Classes) except where age and sex are essential bona fide occupational requirements, or where disability is a bona fide occupational disqualification. Such action shall include, but not be limited to the following; (a) Employment, (b) Upgrading, (c) Demotion or transfer, (d) Recruitment and advertising, (e) Layoff or termination, (f) Rate of pay or other forms of compensation, and (g) Selection for training, including apprenticeship. The Contractor further assures that managers and employees comply with both the spirit and intent of federal, state, and local legislation, government regulation, and executive orders in providing affirmative action as well as equal opportunity without regard to the protected classes, as stated above. The Contractor will include, or incorporate by reference, the provisions of the nondiscrimination clause in every contract or subcontract unless exempt by the rules, regulations or orders of the City's Affirmative Action Program and will provide in every contract or subcontract that said provision will be binding upon each Contractor.

**REGULATORY AGENCY COMPLIANCE** - Compliance with laws and regulations set forth by regulatory agencies is required. These agencies include, but are not limited to, OSHA – Occupational Safety & Health Agency, EPA – Environmental Protection Agency, ICC – Interstate Commerce Commission, DNR – Department of Natural Resources, and DOT – Department of Transportation. The City of Cedar Rapids expects that Contractors will offer expertise on conformance of regulations applying to the services they provide.

**RIGHT TO PROTEST** - Anyone wishing to file a protest concerning (1) the specifications, (2) the proposal procedure or (3) the award of the contract must do so in writing in accordance with the City's Protest Procedure which is posted on the City's website at <a href="http://cedar-rapids.org/government/departments/purchasing/Documents/Protest%20Procedure">http://cedar-rapids.org/government/departments/purchasing/Documents/Protest%20Procedure</a> 14.pdf

**SUBCONTRACTING** – The Services relating to this Project, or any portion thereof, may not be subcontracted without written approval from the City. All approved Subcontractors shall be listed in the resulting contract or in a written amendment to the contract.

**SUSPENSIONS AND DEBARMENT** - The Contractor hereby certifies, pursuant to 48 CFR Part 9, that neither it nor its principles are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in the Contract by any federal agency. The Contractor further certifies that it is not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in any contracts with the City of Cedar Rapids or the State of Iowa.

**TAXES** - The City of Cedar Rapids is exempt from sales tax and certain other use taxes. Any charges for taxes from which the City is exempt will be deducted from invoices before payment is made. The Cedar Rapids Tax ID number is 42-6004336.

**TERMINATION OF CONTRACT FOR CONVENIENCE** - The City may terminate the Contract at any time by giving written notice to the Contractor of such termination and specifying the effective date thereof, at least thirty (30) calendar days before the effective date of such termination. In that event, all finished or unfinished Services, reports, materials(s) prepared or furnished by the Contractor under the Contract shall, at the option of the City, become its property. If the Contract is terminated by the City as provided herein, the Contractor shall be paid for all Services which has been authorized, provided, and approved up to the effective date of termination. The City will not be subject to any termination fees from the Contractor.

**TERMINATION FOR CAUSE AND DEFAULT** - If through any cause, the Contractor shall fail to fulfill in a timely and proper manner its obligations or if the Contractor shall violate any of the terms or conditions of the Contract, the City shall thereupon have the right to terminate the Contract by giving written notice to the Contractor of such termination and specifying the effective date of termination.

In that event, and as of the time notice is given by the City, all completed Services, reports, and delivered materials shall, at the option of the City, become its property, and the Contractor shall be entitled to receive compensation for any satisfactory Services completed. Notwithstanding the above, the Contractor shall not be relieved of liability to the City for damage sustained by the City by virtue of breach of the Contract by the Contractor and the City may withhold any payments to the Contractor for the purpose of set off until such time as the exact amount of damages due the City are determined.

WARRANTIES – INTELLECTUAL PROPERTY - Contractor represents and warrants that all the materials, goods and services produced, or provided to the City pursuant to the terms of the Contract shall be wholly original with the Contractor or that the Contractor has secured all applicable interests, rights, licenses, permits or other intellectual property rights in such materials, goods and services. The Contractor represents and warrants that the materials, goods and services, and the City's use of same, and the exercise by the City of the rights granted by the Contract shall not infringe upon any other services or violate the rights of publicity or privacy of, or constitute a libel or slander against, any person, firm, or corporation. Contractor further represents and warrants that the materials and services do not infringe upon the copyright, trademark, trade name, trade dress patent, statutory, common law or any other rights of any person, firm or corporation or other entity. The Contractor represents and warrants that it is the owner of or otherwise has the right to use and distribute the goods and services contemplated by the Contract.

**WARRANTIES -PROFESSIONAL SERVICES** - The Contractor shall perform Services for, and furnish deliverables to, the City pertaining to the Project as set forth in this Contract. The Contractor shall possess a degree of learning, care and skill ordinarily possessed by reputable professionals, practicing in this area under similar circumstances. The Contractor shall use reasonable diligence and professional judgment in the exercise of skill and application of learning.

Contractor represents that the Services and all of its components shall be free of defects; shall be performed in a manner consistent with the standard of care of other professional service providers in a similar industry and application; shall conform to the requirements of this Contract; and shall be sufficient and suitable for the purposes expressed in this Contract.

Contractor shall be responsible for the quality, technical accuracy, completeness and coordination of all Documents and other items and Services under this Contract. Contractor shall, promptly and without charge, provide all corrective Services necessary as a result of Contractor's acts, errors, or omissions with respect to the quality and accuracy of Services and documents.

Contractor shall be responsible for any and all damages to property or persons as a result of Contractor's acts, errors, or omissions, and for any losses or costs to repair or remedy any services undertaken by City based upon the services as a result of any such acts, errors, or omissions.

Contractor's obligations shall exist without regard to, and shall not be construed to be waived by, the availability or unavailability of an
insurance, either of City or Contractor.
End of Attachment A

#### **ATTACHMENT B - INSURANCE REQUIREMENTS**

#### Section I - Basic Insurance Requirements

Contractor, at its own expense, shall procure and maintain during the life of this Contract, the following insurance so as to cover all risk which shall arise directly or indirectly from Contractor's obligations and activities.

<u>General Liability</u> Insurance with limits of at least \$1,000,000 per occurrence and \$2,000,000 general aggregate Bodily Injury and Property Damage. Coverage shall include the following extensions: Premises and Operations, Products and Completed Operations, Personal and Advertising Injury, Independent Contractor Coverage and Contractual Liability.

<u>Automobile Liability</u> Insurance with a combined single limit of at least \$1,000,000 per occurrence for bodily injury and property damage. Coverage shall include all owned, hired, and non-owned motor vehicles used in the performance of this contract by the Contractor or its employees.

<u>Workers Compensation and Employers Liability</u> Insurance meeting the requirements of the Iowa Workers Compensation Statutes. The coverage limits shall include \$500,000 each accident for Bodily Injury by Accident, \$500,000 each employee for Bodily Injury by Disease, and \$500,000 policy limit for Bodily Injury by Disease.

#### **ENDORSEMENT REQUIRED:**

#### **Cancellation and Material Changes Endorsement**

Thirty (30) days Advance Written Notice of Cancellation, Non-Renewal, Reduction in insurance coverage and/or limits and ten (10) days written notice of non-payment of premium shall be sent to:

City of Cedar Rapids
Finance Department – Purchasing Services Division
101 First Street SE
Cedar Rapids IA 52401

(Please note that the City does accept a signed letter on the agent's letterhead, from the insured's insurance agent, confirming that the agent will provide notice as indicated above.)

#### <u>Section II – Conditions of Contract</u>

The Contractor is required to purchase and maintain insurance coverage to protect the Contractor and City of Cedar Rapids throughout the duration of this Contract as enumerated above in the minimum limits above written and the requirement shall be a part of the Contract. Failure on the part of the Contractor to maintain this insurance in full effect will be treated as a failure on the part of the Contractor to comply with these requirements and be considered sufficient cause to suspend the work, withhold payment(s), and/or be disqualified in the future.

The insurance policies shall be issued by insurers authorized to do business in the State of Iowa and currently having an A.M. Best Rating of "B+" or better. All policies shall be occurrence form. If Professional Liability coverage is written on a claims made policy form, the certificate of insurance must clearly state coverage is claims made and coverage must remain in effect for at least two years after final payment with the Contractor continuing to furnish the CITY certificates of insurance.

The Contractor shall be responsible for deductibles and self-insured retentions in the Contractor's insurance policies.

The Contractor is required to give the City notice of any change in coverage, specifically, any reduction in coverage and cancellation of coverage no less than thirty (30) days prior to the effective date of any non-renewal or cancellation of any policies required by the Contract.

The City intends to be an Additional Insured with coverage being primary and not contributing with any other insurance or similar protection available to the City whether any other coverage is primary, contributing or excess.

In the case of any work sublet, the Contractor shall require Subcontractors and independent Contractor working under the direction of either the Contractor or a Subcontractor to carry and maintain the same workers compensation and liability insurance required of the Contractor.

#### Section III - Contract Approval

A Certificate of Insurance is required evidencing all required insurance coverage as provided above with any required endorsements attached so as to evidence their inclusion in the coverage. The Certificate of Insurance is due before the Contract can be approved. The following format is required:

List Electronic Dictation System, RFP #PUR0116-0140, as the Scope of Work the certificate covers in the Description of Operations section.

The following address must appear in the Certificate Holder section:

City of Cedar Rapids
Finance Department – Purchasing Services Division
101 First Street SE
Cedar Rapids IA 52401

The Producer's contact person's name, phone number and e-mail address is required.

Endorsements, as required in Section I, shall be included with the Certificate of Insurance to evidence that the policy has been endorsed.

Certificates may be sent by e-mail (<u>r.johnson2@cedar-rapids.org</u>), fax (888-815-3659), mail or delivery to the attention of Rebecca Johnson.

## **ATTACHMENT C**

## **PROPOSAL SUBMITTAL FORMS**

### For

## ELECTRONIC DICTATION SYSTEM RFP #PUR0116-140

FORM NAME	Page
General Company Information Form	22
Certification Regarding Ability to Obtain Required Insurance	23
Proposal Pricing Submittal Form	24
Technical Compliance Checklist	25
Signature Page Form	26
Buy Local Packet (submit only if applicable)	27

	GENERAL COMPANY INFOR	MATION FORM
Company Name		
Company Address		
General Description of the Comp	pany:	
	,	
Type of Organization (franchise,	corporation, partnership, etc.)	
Number of years in business:		
	Reference	s .
		our company within the last three (3) years with
Reference #1 - Name:		
Address:		
Contact Person & Phone:		
Date & Description of Job:		
Contract Value:		
Reference #2 - Name:		
Address:		
Contact Person & Phone:		
Date & Description of Job:		
Contract Value:		
Reference #3 - Name:		
Address:		
Contact Person & Phone:		
Date & Description of Job:		
Contract Value:		
	Personne	
Name and title of person oversed	eing the City account:	
Office Phone:	Mobile:	Email:
	ience of persons expected to servi	

#### **CERTIFICATION REGARDING ABILITY TO OBTAIN REQUIRED INSURANCE**

## CERTIFICATION BY PROPOSER'S INSURANCE AGENT/BROKER REGARDING PROPOSER'S ABILITY TO OBTAIN REQUIRED INSURANCE COVERAGE AND ENDORSEMENTS

I hereby certify that my client, as identified below, will be able to meet all of the insurance requirements of Attachment B, has been advised of any additional costs associated with doing so, and has agreed to obtain such coverage and endorsements if selected as the successful proposer of the RFP to which my client has responded:

Project Name and Number:		
Legal Name of Proposer:		
Name/Address of Insurance Agency:		
Phone:	Fax:	
Email:		
Name of Agent/Broker (Print):		
Signature of Agent/Broker:		
Date of Signature:		

#### PROPOSAL PRICING SUBMITTAL FORM

Pricing is requested as a firm-fixed dollar amount for fully installed system and shall include all components and expenses necessary to complete the project according to "normal" industry standards and in accordance with the Scope of Work (RFP Section 4, pages 9 and 10). Separate line items will <u>not</u> be allowed for travel, lodging or any other direct or indirect expenses.

Description o	of Services	Firm Fixed Price
Electronic Dictation Transcription System for fully installed and operational in accordance	· · · · · · · · · · · · · · · · · · ·	\$
Manufacturer:	Model:	
Warranty Information:		
Descriptive Literature  Proposal submittals shall include the manufato be furnished. Descriptive literature will be determining award. However, if literature oproposer's responsibility to make that clear,	oe used in addition to the scope of work a depicts something in conflict with City bio	and evaluation criteria in
A City Council resolution, a signed contract a authorize the Services to begin.	and an approved purchase order will be the	e documents that
Name of Company:		
Authorized Signature:		
Date:		

#### **TECHNICAL COMPLIANCE CHECKLIST**

Technical compliance status shall be indicated in the table below. Preferences are indicated but not required in order for your proposal to be considered, with the exception of mandatory CJIS compliance. The highest priority is CJIS compliance as described in the Scope of Work in section 4.3.1. Any system that is not fully CJIS compliant will not be considered. System must remain CJIS compliant at all times.

	1		
Description	Yes	No	Comments
CJIS Compliance (mandatory)			
Web Interface / Client (preferred)			
Compatible with Internet Explorer 11 (preferred)			
Windows Server 2012 R2 (preferred)			
SQL server 2012 compatible			
SQL server 2016 compatible (preferred)			
VMware 5.5 compatible (preferred)			
Microsoft Hyper-V 2016 compatible			
Windows 7 compatible			
Windows 10 compatible (preferred)			
Office 2010 compatible			
Office 2016 compatible (preferred)			
Hardware requirements for licensing (e.g. USB dongle) (not preferred)			
Requirements for assignment of virtual server(s) to physical host(s) (not preferred)			
Name of Company:			

Authorized Signature:

Date:

#### SIGNATURE PAGE FORM

The undersigned, having examined these documents and having full knowledge of the condition under which the Services described herein must be provided, hereby proposes fulfillment of the obligations contained herein in accordance with all insurance documents, instructions, terms, conditions, and specifications set forth; and that all required Services be furnished and that all incidental costs be paid in strict conformity with these documents, for the stated prices as payment in full.

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Authorized Signature:  Date:	e erforming "constraw can be found a constraint on of the continuous addenda. Addenda N	ruction" work of http://www.the due dateract.	within Iowa iowaworkfo	be registered orce.org/labor/	<u>contractor.htm</u>
Authorized Signature:  Date:	e erforming "constraw can be found a constraint on of the continuous addenda. Addenda N	the due date cract.	within Iowa iowaworkfo	orce.org/labor/	<u>contractor.htm</u>
Date: E  Phone # ( ) F  Federal ID Number  Iowa Department of Labor Registration Number, if applicabl  The State of Iowa requires that all individual contractors and businesses p Labor and renew that registration annually. More information about this la  FIRM PRICING  Offered pricing shall remain firm for a minimum of sixty (6 otherwise. Accepted pricing shall remain firm for the duration of the duration of the above-signed hereby acknowledges receipt of the follow Addenda Number: Date:  Addenda Number: Date: PAYMENT METHOD	e erforming "constraw can be found a constraint on of the continuous addenda. Addenda N	the due date cract.	<u>iowaworkfo</u>	orce.org/labor/	<u>contractor.htm</u>
Phone # ( ) Federal ID Number  Iowa Department of Labor Registration Number, if applicable The State of Iowa requires that all individual contractors and businesses purple Labor and renew that registration annually. More information about this laborated pricing shall remain firm for a minimum of sixty (6) otherwise. Accepted pricing shall remain firm for the duration of the above-signed hereby acknowledges receipt of the follow Addenda Number:  Addenda Number:  Date:  PAYMENT METHOD	e erforming "constraw can be found a constraint on of the continuous addenda. Addenda N	the due date cract.	<u>iowaworkfo</u>	orce.org/labor/	<u>contractor.htm</u>
Federal ID Number  Iowa Department of Labor Registration Number, if applicable The State of Iowa requires that all individual contractors and businesses purply Labor and renew that registration annually. More information about this lateral Pricing  FIRM PRICING Offered pricing shall remain firm for a minimum of sixty (6 otherwise. Accepted pricing shall remain firm for the duration of the duration of the above-signed hereby acknowledges receipt of the follow Addenda Number:  Date:  PAYMENT METHOD	e erforming "constrain can be found a  0) days after toon of the continuous addenda: Addenda N	the due date cract.	<u>iowaworkfo</u>	orce.org/labor/	<u>contractor.htm</u>
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Addenda Number: Date:  Addenda Number: Date:  PAYMENT METHOD	Addenda N			Date:	
PAYMENT METHOD					
	Addenda N	Number:		Date:	
		Yes 🗌	No 🗌		
QUICK PAY DISCOUNT  If you provide a discount for quick payment, please state the	e discount and	l terms:			% da
Does this discount apply to payments made by MasterCard?		Υ	es 🗌	No 🗌	
PROPOSED SUB-CONTRACTORS (Reference General Terms	and Condition	ns, section t	itled <i>Subc</i>	contracting	).
If awarded this project, do you plan to use any sub-contracto	ors? Yes 🗌	No 🗌	If yes, I	list informat	tion below.
Sub-contractor Company Name Address			I.		or Registration # oplicable)

#### **BUY LOCAL PACKET**

The Cedar Rapids City Council adopted the Buy Local Purchasing Policy through City Council Resolution No. 1239-10-10.

#### 1. Who is local?

- a. Businesses located within Linn County, Iowa who have paid Linn County property taxes on a plant, office or store occupied by the business for the past year; or
- b. Businesses located within Linn County, Iowa who have paid rent for the past year to a landlord or owner who has paid Linn County property taxes for the past year on the plant, office or store occupied by the business.

#### 2. How do I apply for local preference status?

- a. Complete a "Local Business Certificate". (See page 3 of this packet)
- b. Mail the notarized, completed certificate to:

City of Cedar Rapids – Purchasing Division 101 First Street SE Cedar Rapids, IA 52401

#### 3. After I return the notarized certificate, how do I know if my business is on the list?

A list of certified businesses can be viewed on the City's website:

www.cedar-rapids.org/government/departments/purchasing

Please allow up to 10 days for processing of the certificate before the business is listed.

#### 4. Will the local preference policy be applied to all purchases for goods and services?

No, the following types of purchases are excluded:

- a. Purchases subject to the competitive laws of the State of Iowa
- b. Purchases subject to federal, state or county grant stipulations
- c. Purchases from the State of Iowa or other national contracts
- d. Sole source purchases

#### 5. <u>Do you have questions or feedback about the Buy Local Program?</u>

Please send questions via email to buylocal@cedar-rapids.org

#### 6. If I work out of my home, and my home is in Linn County, am I eligible to become a certified local business?

In order to qualify as local business your business must pay commercial property taxes related to the business being certified as local business. Residential property taxes paid for a home business do not qualify for the buy local certification.

#### 7. How does the Buy Local Program work?

Preference shall be applied to acceptable quotes, bids and proposals greater than \$1,000 from businesses within Linn County, lowa who have submitted a notarized "Local Business Certificate".

**Example A:** Preference shall be given in the procurement of goods and/or services by bid or quote when a local Contractor's bid or quote exceeds the acceptable low bid by no more than:

10% for bids less than \$25,000

5% for bids equal to or greater than \$25,000 but less than \$200,000

1% for bids equal to or greater than \$200,000

Bid Tabulation for a 20' Enclosed Trailer					
	Contractor A Contractor B Contractor C		Contractor C		
	Marion, IA	Des Moines, IA	Davenport, IA		
BID PRICE	\$ 15,147.99	\$ 14,770.55	\$ 18,250.00		

- This bid is less than \$25,000 so the preference is 10%
- Contractor B submitted the lowest bid of \$14,770.55
- Contractor B is not a local business
- Contractor A submitted the next lowest bid of \$15,147.99
- Contractor A is a certified local business
- \$15,147.99 \$14,770.55 = \$377.44 / 14,770.55 = 2.56%
- The difference between the two bids is 2.56% which is within 10% so the local preference applies
- The bid is awarded to the local Contractor A for \$15,147.99

**Example B:** Preference shall be given in the procurement of goods and/or services by Request for Proposal (RFP) by awarding additional points to the evaluation scores of proposals received from certified local businesses as follows:

10% of all available points for proposals less than \$25,000

5% of all available points for proposals equal to or greater than \$25,000 but less than \$200,000

1% of all available points for proposals equal to or greater than \$200,000

Proposal Summary					
	Contractor A	Contractor B	Contractor C		
	Iowa City, IA	Cedar Rapids, IA	Hiawatha, IA		
Points	976.7	723	636.8		
Points for Local Preference	0	50	50		
TOTAL POINTS	976.7	773	686.8		

- This proposal is greater than \$25,000 but less than \$200,000 so the preference is 5%
- The total available points are 1,000 (5% of 1,000 points = 50 points)
- The proposal received from Contractor A was given 976.7 points by the evaluation team
- Contractor B and Contractor C each received 50 additional points per the local preference policy
- After the additional points were applied, Contractor A remained the highest ranked proposal
- Local preference did not change the award in this case



#### STATEMENT OF POLICY

#### **CITY OF CEDAR RAPIDS LOCAL BUSINESS CERTIFICATE**

Pursuant to Cedar Rapids City Council Resolution 1239-10-10, in conducting the procurement of goods and/or services by competitive solicitation, the City of Cedar Rapids shall give preference to a responsive bid or proposal from a business located within the limits of Linn County, Iowa over an acceptable bid or proposal submitted by a business located outside of Linn County.

Preference shall be given in conducting procurement of goods and/or services by bid or quote when a local bidder's bid or quote exceeds the acceptable low bid by no more than:

- 10% for bids less than \$25,000
- 5% for bids equal to or greater than \$25,000 but less than \$200,000
- 1% for bids equal to or greater than \$200,000

Preference shall be given in conducting procurement of goods and/or services by request for proposal by awarding additional points to each proposal where the business is located in Linn County as follows:

- 10% of all available points for proposals less than \$25,000
- 5% of all available points for proposals equal to or greater than \$25,000 and less than \$200,000
- 1% of all available points for proposals equal to or greater than \$200,000

The local preference is not applicable to goods and services purchased with the assistance of federal, state or county grants or funds, or pursuant to the competitive laws of the State of Iowa.

#### WRITTEN STATEMENT REQUESTING LOCAL BUSINESS STATUS \_\_\_\_\_\_, am an authorized representative of \_\_\_\_\_ business) and on behalf of the business request that it be deemed to be a local business for purposes of the City of Cedar Rapids "Buy Local" program. Answering yes to question 1 and either question 2 or 3 listed below will qualify the business as a local business. In support of this request I certify the following information as being true and correct: Name of Business Here →→→ (1) Is your business located within the limits of Yes No Linn County, Iowa? No. of Years: Street address of property: (2) Did your business pay Linn County property ☐ Yes ☐ No Is this your home residence? Yes taxes on a plant, office or store occupied by the business for the past year? If yes, see page 1, #6 (3) Did your business pay rent for the past year Street address of property: to a landlord or owner who has paid Linn Yes No Is this your home residence? Yes County property taxes for the past year on a plant, office or store occupied by your If yes, see page 1, #6 business? I understand that misrepresentation of any facts in connection with this request may be cause for removal from the certified local business list. I also agree the business is required to notify the City in writing should it cease to qualify as a local business. Signature Title Address City/State \_\_\_\_\_ Zip Phone Email County Subscribed and sworn to this \_\_\_\_\_ day of \_\_\_\_\_\_, 20\_\_\_\_ before the undersigned Notary Public. NOTARY PUBLIC, STATE OF IOWA To confirm your status, check the certified local business list which is posted on the City's website: www.cedar-rapids.org/government/departments/purchasing. Questions about the Buy Local program may be emailed to buylocal@cedar-rapids.org. Mail the notarized, completed certificate to $\rightarrow \rightarrow \rightarrow$ City of Cedar Rapids Finance Department - Purchasing Services Division Internal Use Only: 101 First Street SE Cedar Rapids, IA 52401 Contractor Location ID:

Contractor ID:

Updated by: